



Lending Guide Announcement

IMPORTANT

In order to improve our appraisal process, we have eliminated our internal appraisal department so that you can freely communicate with InHouse Solutions without utilizing an intermediary. We believe this will improve communication from ordering to delivery and turn around time.

In the past, you may have contacted ClearPoint for questions, comments, rebuttals and concerns. Effective immediately, any and all questions regarding appraisals should be directed to:

- **InHouse Solutions at 888-824-8994**
- **Appraisal Coordinator, Edwin Zelaya at extension 305**
- **Operations Manager, Veronica Garfias at extension 312**

Clearpoint Funding's underwriters will directly place conditions on appraisals with InHouse as long as there is not a charge for a condition. If there is a cost, it will be directed back to you.

InHouse will also be providing the copy of the appraisal to your customers. **There is now a required field for your borrowers email address.** Please complete so that we can deliver in a timely fashion.

NOTE: *ClearPoint Funding is NO LONGER requiring the Appraisal Acknowledgment Form.*

Thank you for your business and please do not hesitate to contact your Account Executive of InHouse Solutions or ClearPoint Funding with any questions.
